

Apr. 15 2021

Apr. 20 2021

Estimated time Apr. 27 2021

Open a Dispute

AliExpress Steps In

Negotiation Finished

If you and the seller can't come to an agreement, we will step in and help.

Order No.: 8127464330552644

Dispute Reason: Appearance not as described

Status: Dispute Escalated - Waiting for both parties to respond

Reminder: We will look at the refund request and make a fair decision based on the information provided by both you and the seller. We will propose a solution which you can find on the dispute details page.

For more information, please check the 'AliExpress' Judgment Details' or your email inbox. While we are looking into this case, you are still allowed to contact the seller and attempt to resolve the issue by clicking 'Add a New Proposal', 'Accept' (to accept the seller or AliExpress' proposal), 'Upload Evidence' or 'Edit' (to modify comments on the proposal).

0 calendar days 0 hour 0 minute 0 second

AliExpress' Judgment: Appearance not as described Valid counterfeit goods Invalid (AliExpress' Judgement Details)

My Proposal

Buyer's Proposal (Preferred)

Proposal: Refund US \$ 206.32

Comments: Anyway, a paper not an evidence! Do I make a paper from the official inspection statement from the brand owner? (They don't exists from years.) I am the victim of a deliberately constructed fraud. This was my first and last purchase from Aliexpress and I will encourage everyone to do so: Don't trust in Aliexpress! Kind regards, Gyuri

Edit

Seller's/AliExpress' Proposal

AliExpress' Proposal

Proposal: Refund US \$ 10.32

Buyer rejected proposal

Comments: Appearance not as described Valid counterfeit goods Invalid (AliExpress' Judgement Details)

Accept

Reject

AliExpress' Proposal

Proposal: Return goods & refund US \$ 206.32

New proposal provided

Seller's Proposal

Proposal: No return & No refund

Buyer rejected proposal

Comments: Dear buyer , they are same products . they are same part number . The first photo is old date code . the second is new date code , they are very good quality . I didn't send you wrong products . If you don't accept the items . pls return it to me . Thanks .

Accept

Reject

Seller's Proposal

Proposal: Return goods & refund US \$ 206.32

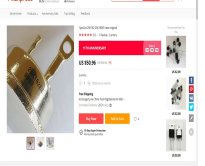
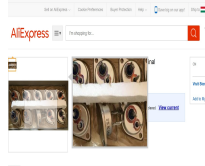
Buyer rejected proposal

Cancel Dispute

Upload Evidence

Evidence

Buyer's evidence



Remove

Remove

Remove

Seller's evidence

Order Details

Order NO.: 8127464330552644 (View Detail)

Order Total: US \$ 203.32

Order Date: Mar 12, 2021

Comments:

Shipping Address: Dolomit utca 3. Fsz. 2. BUDAPEST PEST HU 1108

Product Details:



1pcs/lot 25K182 25K182ES new original

Unit Price: US \$ 52.08 Quantity: 4



If you wish to view previous disputation detail or contact the seller, simply click here.

Dispute History

Buyer ae126142 user

Seller

Buyer paid for order

Total: US \$ 203.32

View More

Mar. 12 2021

Mar. 12 2021

Seller shipped order

Tracking Number: LT653021525NL

Shipping Method: CAINIAO\_STANDARD

Comments:

Mar. 16 2021

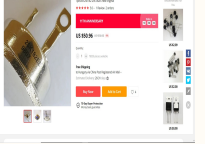
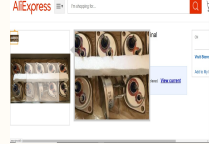
Buyer requested a refund

Dispute Reason: Appearance not as described

Proposal: Refund US \$ 100.00

Comments: I've made a purchase based on that picture, it shows almost certainly an original NOS device: After some day of my purchase, seller changed the picture, it shows a suspicious, uncertain device, what I wouldn't purchase for that price, it is for sure. My problem is: I didn't get that device, what I've paid for. Moreover, the devices what I've got, are two different kinds of. I don't want to put anyone in an awkward position, but it simply cost me too much money. Regards, Gyuri

Evidence:



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Seller made a new proposal

Proposal: Refund US \$ 0.00

Comments: Dear buyer . they are same products . they are same part number . The first photo is old date code . the second is new date code . they are very good quality . I didn't send you wrong products . If you don't accept the items . pls return it to me . Thanks .

Buyer updated proposal

Proposal: Refund US \$ 206.32

Comments: I've made a purchase based on that picture, it shows almost certainly an original NOS device: After some day of my purchase, seller changed the picture, it shows a suspicious, uncertain device, what I wouldn't purchase for that price, it is for sure. My problem is: I didn't get that device, what I've paid for. Moreover, the devices what I've got, are two different kinds of. I don't want to put anyone in an awkward position, but it simply cost me too much money. Regards, Gyuri

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Buyer rejected a proposal

Proposal: Refund US \$ 0.00

Comments: Dear buyer . they are same products . they are same part number . The first photo is old date code . the second is new date code . they are very good quality . I didn't send you wrong products . If you don't accept the items . pls return it to me . Thanks .

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Buyer updated proposal

Proposal: Refund US \$ 206.32

Comments: I learned from a sure source that these are really fakes, and how this fake-sellings works. So forget my previous offer, I want back all of my money. If you want it back these fakes, you are the one, who must to pay postal fee as well. Regards, Gyuri

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Seller made a new proposal

Proposal: Return goods & refund US \$ 0.00

Comments: Dear buyer . they are same products . they are same part number . The first photo is old date code . the second is new date code . they are very good quality . I didn't send you wrong products . If you don't accept the items . pls return it to me . Thanks .

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Apr. 15 2021

Seller updated proposal

Proposal: Return goods & refund US \$ 206.32

Comments: Dear buyer . they are same products . they are same part number . The first photo is old date code . the second is new date code . they are very good quality . I didn't send you wrong products . If you don't accept the items . pls return it to me . Thanks .

Apr. 15 2021

Apr. 15 2021

Buyer rejected a proposal

Proposal: Return goods & refund US \$ 206.32

Comments: Dear buyer . they are same products . they are same part number . The first photo is old date code . the second is new date code . they are very good quality . I didn't send you wrong products . If you don't accept the items . pls return it to me . Thanks .

Apr. 15 2021

Apr. 15 2021

Buyer updated proposal

Proposal: Refund US \$ 206.32

Comments: I will ask at the post office the postage fee to your address. (What is your address?) And if you sent back purchase price and postal fee to my account, I will return the goods for you. Regards, Gyuri

Apr. 15 2021

Apr. 15 2021

Buyer updated proposal

Proposal: Refund US \$ 206.32

Comments: I've curve traced these, so these can be SITs. I clearly stated it early, my point is: You are misinformed me. I wouldn't have bought this item, if you upload photos, that contains current product, what I've got. So in this way, the dispute, and the whole case simply wouldn't exist now. It was not my fault, I think. So once again: I will send back to you your products, if you refund money to me, and the expected postage fee as well, what I don't know yet, how much will be. Regards, Gyuri

Apr. 16 2021

Apr. 16 2021

Buyer updated proposal

Proposal: Refund US \$ 206.32

Comments: I asked, at about USD100 would be the delivery. So if you sent back to me 306USD, then I going to the post office. What is your postal address? Thank you for your USD100 refund offer, but I'm afraid, that ship has sailed. Regards, Gyuri I'm afraid, that ship has sailed. Regards, Gyuri

Apr. 16 2021

Apr. 16 2021

Buyer updated proposal

Proposal: Refund US \$ 206.32

Comments: I asked, at about USD100 would be the delivery. So if you sent back to me 306USD, then I going to the post office. What is your postal address? Thank you for your USD100 refund offer, but I'm afraid, that ship has sailed. Regards, Gyuri

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AliExpress stepped in to help

Apr. 20 2021

AliExpress proposed a new solution

Proposal: Refund US \$ 10.32

Proposal: Return goods & refund US \$ 206.32

Apr. 20 2021

Buyer rejected a proposal

Proposal: Refund US \$ 10.32

Comments:

Apr. 20 2021

Apr. 20 2021

Buyer updated proposal

Proposal: Refund US \$ 206.32

Comments: May I see this? "The seller has provided the authorization file from the brand owner / purchase invoice to prove the item was original."

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Apr. 20 2021

Buyer updated proposal

Proposal: Refund US \$ 206.32

Comments: Anyway, a paper not an evidence! Do I make a paper from the official inspection statement from the brand owner? (They don't exists from years.) I am the victim of a deliberately constructed fraud. This was my first and last purchase from Aliexpress and I will encourage everyone to do so: Don't trust in Aliexpress! Kind regards, Gyuri

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